

# Concept and

# Information

Side / Antal

Amara Family Resort





### excitement











sport









f a m i l y



happiness



## GENERAL Information

Hotel Name Classification Address **Company Title Company Address** Tax Office / NO Telefon Web sitesi E-mail Surface area Location Number of Rooms **Renovation History Pension Status** Languages spoken Beach **Available** 

- : Amara Family Resort
- : 5 Star Hotel
- : Sorgun, Titreyengöl Cad. 07600 Manavgat, Antalya / TÜRKİYE
- : Prens Turizm Kuyumculuk Taşımacılık İnşaat ve Dış Ticaret Limited Şirketi
- : Yeşilova Mah. Aspendos Bul. NO: 168-C Kat:1 Muratpaşa Antalya Türkiye 07200
- : Antalya Institutions / 7330088821
- : + (90) 242 756 91 00
- : http//:family.amaraworldhotels.com
- : info.family@amaraworldhotels.com
- : 40.000 m2
- : To the sea (300meter
- : 459
- : 2024 Winter Season
- : Ultra All Inclusive
- : Turkish, English, German, Russian
- : Sand and small gravel
- : Safe Tourism







## TOURISTIC PLACES TO Visit

#### Location

Antalya / Center Airport Nearest settlements Nearest settlements

- : Manavgat / Center : Antalya airport : Manavgat / Centre
- : Side

#### Others

Credit Cards Pets Voltage Non-smoking section

- : Visa, Master Card : Not accepted
- : 220 v
- : By law, smoking is prohibited in closed areas
- (rooms, lobby, restaurant, elevator, etc.) in hotel establishments.

Change of bath and beach towels : Every day Bed sheet change

: Every day





(75 km)70 min By Car

(65 km) 60 min. By Car

(5 km) 15 min By Car

(5 km) 15 min By Car

Aspendos Antik Tiyatro

Manavgat - Köprülü Kanyon



Side Antik Kent



## ROOMS AND FEATURES Hotel Standard Room with Sea View

#### Hotel Sea View Standard Room Main Building 24 m<sup>2</sup> Min 1 - Max 2+1/3

Our 24 m<sup>2</sup> rooms have 1 double bed or two single beds or sofa. Room equipment electronic door lock system, fire alarm, mini bar, kettle and tea and coffee set, national and international HD broadcasts, LED TV, music broadcast (from TV channels), cartoon channels, WC, shower cabin, direct dial telephone in the room, split air conditioning system, combination safe, balcony, balcony or french balcony, hair dryer, make-up table and mirror, suitcase, Amara boucle set, bath towels, slippers, parquet floor, wardrobe, free wifi connection. The maximum capacity of the rooms is 3 persons, two adults and 1 child.





## ROOMS AND FEATURES Hotel Land View Standard Room

#### Hotel Land View Standard Room Main Building and Garden Building 24 m2 Min 1 - Max 2+1/3

Our 24 m<sup>2</sup> rooms have 1 double bed or two single beds or sofa. Room equipmentelectronic door lock system, fire alarm, mini bar, kettle and tea and coffee set, national and international HD broadcasts, LED TV, music broadcast (from TV channels), cartoon channels, WC, shower cabin, direct dial telephone in the room, split air conditioning system, encrypted safe, balcony, balcony or french balcony, hair dryer, make-up table and mirror, suitcase, Amara boucle set, bath towels, slippers, parquet floor, wardrobe, free wifi connection. The maximum capacity of the rooms is 3 persons, two adults and 1 child.





## ROOMS AND FEATURES Family Room Land View

#### Family Room 34 m2 Garden Building Min 3 - Max 2/3+1

Our 32 m<sup>2</sup> rooms have 1 double bed and 2 single beds and 1 double sofa bed in the 1st room and 2 sofa beds in the 2nd room. Room equipment electronic door lock system, fire alarm, mini bar, kettle and tea and coffee set, national and international HD broadcasts, LED TV, music broadcast (from TV channels), cartoon channels, WC, shower cabin, direct dial telephone in the room, split air conditioning system, combination safe, balcony, balcony or french balcony, hair dryer, make-up table and mirror, suitcase, Amara boucle set, bath towels, slippers, parquet floor, wardrobe, free wifi connection. The maximum capacity of the rooms is 4 persons.





## ROOMS AND FEATURES Superior Room (Land and Sea View)

#### Superior Room Main Building 32 m2 Min 4 - Max

Our 32 m<sup>2</sup> rooms have 1 double bed, 2 single beds and 1 double sofa bed. Room equipment electronic door lock system, fire alarm, mini bar, kettle and tea and coffee set, national and international HD broadcasts, LED TV, music broadcast (from TV channels), cartoon channels, WC, shower cabin, direct dial telephone in the room, split air conditioning system, combination safe, balcony, balcony or french balcony, hair dryer, make-up table and mirror, suitcase, Amara boucle set, bath towels, slippers, parquet floor, wardrobe, free wifi connection. The maximum capacity of the rooms is 4 persons.





## FOOD SERVICES AND Features

#### MEAL TIMES

Units	Working Hours	Service	Cappacity	Buffet
Amara Ana Restoran	07.00 - 10.00	Breakfast	450Pax	
	10.00 - 10.30	Late breakfast	Indoor	
	12.30 - 14.00	Lunch	350 Pax	Open Buffet (International)
	19.00 - 21.00	Evening meal	Terrace	
Patisserie	11:00 - 18:00		Free	Cakes, cakes, dry pastry
A'la Carte Rest.	19.00 - 21.00	A'la Carte	Free with Pre-Reservation	Italian Cuisine
A'la Carte Rest.	19.00 - 21.00	A'la Carte	Free with Pre-Reservation	Seafood Cuisine
A'la Carte Rest.	19.00 - 21.00	A'la Carte	Free with Pre-Reservation	Turkish Cuisine
Beach Snack Restoran	12.00 - 16.00	Snack A'la Carte	Free	
Turquoise Snack Restoran	12.00 - 16.00	Snack A'la Carte	Free	
Garden Snack Restoran	12.00 - 16.00	Snack A'la Carte	Free	
Gözleme	12.00 - 16.00		Free	
Kids and Baby Buffet	07.00 - 10.00 10:00 - 10:30 12:30 - 14:00 19:00 - 21:00	Breakfast Late breakfast Lunch Evening meal	Free	Open Buffet (International) No reservation
Bistro Restoran	24 Hours	A'la Carte	Free	
Ice Cream	24 Hours		Free	





## BEVERAGE SERVICES AND Features

BAR NAMES	Yer	Corking hours	Open area	Indoor	Soft cold drinks	Soft hot Drinks	Cold Alcol Local Drinks	Paid
LOBBY BAR	Lobby	10:00-23:30	~	~	~	1	~	Х
BEACH BAR	Pool	10:00-18:00	~	х	~	~	~	~
POOL BAR	Beach	24 Hours	~	Х	~	~	~	~
DISCO BAR		23:00-01:30	Х	~	Х	Х	~	Х
CAFE TURCA		18:00-23:30	~	Х	Х	~	х	х
LOBBY TERRACE		12:00-20:30	Х	~	Х	~	Х	×
ROOM SERVICE		24 Hours						

(paid extra)

#### MINIBAR

\* Refilled once a day. Water, Cola, Fanta, Sprite, Mineral Water, Milk, Fruit Milk, Fruit Juice, Wafer
 Bottled and some import drinks for a fee





## FOOD AND DRINK Service

#### STANDARD FREE SERVICES

- Sparkling wine, cold lavender towel, lemonade, small snacks for adults at the welcome
- · Pot of green apples at the reception desk,
- Mini bar (replenished once daily.)
- Kettle, tea and coffee set (replenished once a day)
- Table service in all units (except patisserie)
- · 24-hour Ala Carte Bistro
- · 24-hour beverage service,
- · Beverage service included in the concept for Breakfast, Lunch and Dinner,
- · Cold towel service with lavender at the beach and pools at regular intervals,
- Bakery Service,
- · Open buffet concept breakfast, lunch and dinner services in the main restaurant,
- Charcoal grills in the main restaurant,
- Diet and healthy food corner in the main restaurant;
- · Children and baby buffet in the main restaurant,
- · Freshly squeezed orange juice for breakfast,
- · Use of Tetrapak packaged fruit juices in all beverage units,
- · Varieties of grills, pizza, pita bread, hamburgers and similar snack foods in the snack restaurant
- 4 Hour Ice Cream service
- Live music or themed music in some a la carte restaurantsTüm içecek servislerinin yanında aperatif yiyecek ikramı (zeytin, cips, çerez, peynir vb.)
- Mobile food and beverage service at the pools and beach (fruit, boiled corn, lemonade, Sangria, etc.)
- · Beer garden (Cold draft beer varieties with shelled peanuts)
- · Beverage menu in all bars (A+ beverage brands are indicated in the menu content)
- Fresh daily bakery products
- Fresh cut fruit and charcuterie at the buffet
- Thematic buffet presentations, including Turkish cuisine once a week
- Special service for allergy sufferers

#### PAID SERVICES

- · All bottled foreign wines and champagnes, premium spirits,
- · All off-menu wines and champagnes and special food orders are served at Ala Carte restaurants for a fee,
- Room Service; 24 Hours; Rich food and beverage menu Paid



## POOL AND BEACH Features

AKTIVITY POOL (INCLUEDED KIDS SECTION)	INDOOR	OUTDOOR	Depth	<b>778m</b> ²
OUTDOOR SWIMMING POOL		$\checkmark$	150cm	384m²
OUTDOOR CHILDREN'S POOL		$\checkmark$	45cm	18m²
RELAX POOL		$\checkmark$	135cm	420m <sup>2</sup>
INDOOR HEATED SWIMMING POOL	$\checkmark$		145cm	66m²
INDOOR SWIMMING POOL CHILD HEATED	$\checkmark$		50cm	5,76m <sup>2</sup>
AQUA SLIDE POOL		$\checkmark$	115cm	320m <sup>2</sup>
AQUA CHILDREN POOL		$\checkmark$	45cm	375m ²





## KIDS CLUB AND Features

#### PAID SERVICES

 Baby Stroller Service (Organized by the Front Office department)

#### KIDS CLUB WORKING HOURS

• 10.00 - 12.00 | 14.00 - 17.00 (Closed midday)

#### FREE SERVICES

- Crispy Kids Club( 4-12 Years)
- Mini Disco
- Mini Cinema
- Mini Shows
- Developmental Games and Activities
- Playground





## FUN Activities

#### ENTERTAINMENT & ACTIVITIES & SPORTS

Within the scope of the program carefully prepared by the Entertainment team, fun day-long activities, professional night shows and live music groups, qualified organized party concept

#### FREE SERVICES

- Daily activities
- Night shows
- Turkish Night
- Gala Organization
- Pool games
- Water slides
- Live music bands
- Night Club
- Table Tennis
- Wifi Connection
- Mini club (04-12 years)
- Mini disco

- inema .
- Mini cinema
- Mini shows
- Developmental
- games and activities • Playground

#### PAID SERVICES

Baby Car Service (organized by bell team)





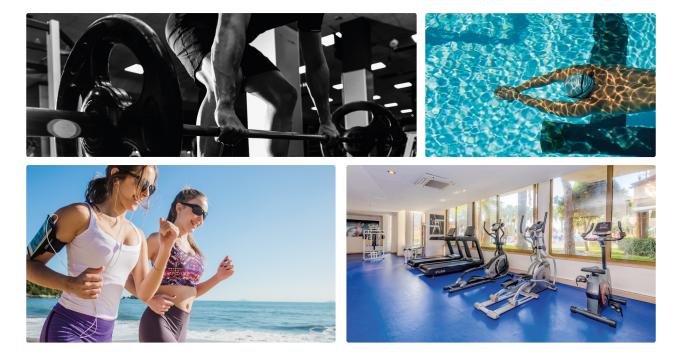
## SPORTS Activities

#### FREE SERVICES

- Gymnastics
- Beach Volleyball
- Aerobics
- Boccia
- Step
- Dart
- Table Tennis
- Pool games
- Water slides
- Fitness center
- Tennis court, racket, ball (1 hard court)

#### PAID SERVICES

- Motorized-Non-Motorized Water Sports
- Tennis court lighting
- Sightseeing and activity tours





## SPA AND Features

At Amara Family Resort, you can choose from a variety of massage options at our Spa Center, take advantage of the sauna and hammam to relax your body and soul during an active and fun holiday.

#### PAID SERVICES

- Massage Therapies
- Skin and Body Care Treatments, Cures
- Turkish Bath Treatments
- Doctor's Office & Examination Service (On demand)
- 24-hour ambulance service (On demand)
- VIP Spa (private Turkish bath, sauna, jacuzzi, outdoor pool, relaxation room, dressing room) Reservation required

#### FREE SERVICES

- Turkish bath
- Sauna
- Steam Bath
- Relaxation room







## SPECIAL DAYS AND Celebrations

- Special service for honeymoon couples; VIP welcome, special themed decoration in the room (sheets, pillowcases, bathrobe, slippers), wine and fruit basket on the day of arrival, one-time dinner at a decorated table in the Ala Carte restaurant and one-time breakfast service in the morning of the preferred day,
- Special service for birthdays and wedding anniversaries; Wine, room decor, celebration card, fruit basket in the room

#### PAID SERVICES

- · Organization services that can be provided upon special request,
- Special cake orders





### CONCEPT Ultra All Inclusive

#### FREE SERVICES

Door greeting service, message services, baggage handlers, parking service (Max 20 cars), daily table reservations in the main restaurant for disabled guests, special landscaping that enables disabled guests to access all facility areas, use of 1st class quality brand products in all bars and restaurants

#### Daily services provided in standard rooms

- Safety Deposit Box
- · Linen change every two days (in case of special request, the change is made instantly)
- Turndown service for Amara World Club Card members and guests upon request
- Daily towel change
- Daily room cleaning (Every day between 09:00 16:00)
- Daily minibar replenishment (1 time)
- · Daily tea and coffee set renewal (1 time)

#### PAID SERVICES

Telephone, fax, photocopying, laundry (dry cleaning, washing, ironing and tailoring service), shopping center (shops), electronic equipment offered in the congress center, photographic services, hairdresser, Shopping Center: Jewelry, leather, boutique, market, souvenir, photographer, other shops

#### **IMPORTANT NOTE**

ISO 9001 Quality Management System, ISO 10002 Customer Satisfaction Management System, ISO 14001 Environmental Management System, ISO 45001 Occupational Health and Safety Management System, ISO 22000 Food Safety System, Safe Tourism Certificate, All Food and Service offerings use officially certified first class products. If you are allergic to any food, you must contact Guest Relations. Otherwise, the facility management does not accept any responsibility. According to the law numbered 4207, which entered into force on 19.05.2008, smoking is prohibited in closed spaces in general use.

Pets are not allowed in our facility. Check-in time is 14:00 and check-out time is 12:00. Dress code is applied in some restaurants and bars in our facility. Air conditioning operating hours in public areas are automatically adjusted by the automation system according to the outside weather conditions in order to provide maximum comfort. Guests under 18 years of age are not served alcoholic beverages and hookah, as well as tobacco products and liquor. Alcohol is not served to our guests with health risks. Preparation works carried out during the opening and closing of the season may be postponed due to weather conditions. The hotel management reserves the right to make unilateral changes in all services and hours in the Fact Sheet due to weather conditions and similar unavailable reasons. The days on which restaurants and bars will be closed may be subject to change by the hotel management depending on weather conditions and reservation requests. It is not suitable for hygiene and safety to take food, beverages and equipment from food and beverage units to outside areas. Bathroom amenities are provided daily according to the number of people. The mini bar is filled once a day. The information letter containing the general rules of the facility is presented to all guests upon arrival in return for their signature. The disco operates in accordance with the decibel (DB) limit set by the authorities. Regarding subbeds that are occupied without being used for a long period of time, the hotel ananot be used within the swimming borders. Motorized watercraft cannot be used within the swimming limits. The hotel management reserves the right to make unilateral changes regarding the services and information in this guide. All consumables, boucle, towels, mini bar contents, cosmetic products served in the rooms are served within the scope of the all-inclusive package for in-house use. It is not appropriate to take these materials out of the facility.