

CHC MARILENA HOTEL - HOTEL DESCRIPTION

CHC Marilena Hotel is a 4-star property in Ammoudara, approximately 150 m from the sandy beach and 10km from Heraklion's airport. Accommodation consists of 230 rooms housed in 3 buildings, all overlooking the pool, the mountains or the hotel gardens. The units are spacious and are equipped with individual air conditioning, complimentary Wi-Fi, TV with satellite channels, mini fridge, private bathroom and a balcony or terrace. The property is not suitable for disabled guests.

Location

CHC Marilena Hotel is a 4-star property in Ammoudara, approximately 150 m from the sandy beach and 10km from Heraklion's airport.

Facilities

- ❖ Lobby
- ❖ Lounge with terrace
- ❖ Fireplace
- ❖ Main Restaurant
- ❖ Pool/Snack Bar
- ❖ Souvlaki corner
- ❖ Lobby bar with terrace
- ❖ Swimming pool (10:00-18:00 with lifeguard)
- ❖ Elevator
- ❖ Outdoor shower
- ❖ Sun terrace
- ❖ Garden
- ❖ Free Parking
- ❖ Satellite TV corner
- ❖ Luggage room

Services

- ❖ 24-hour Reception
- ❖ Car rental
- ❖ First-aid kit
- ❖ Doctor on call (on extra charge)
- ❖ Free Wi-Fi throughout the hotel including rooms

Leisure & Recreation

- ❖ Baby cot (on request, free of charge until 2 years old)
- ❖ Highchair (on request)
- ❖ Playground under parental supervision
- ❖ Beach towels free of charge
- ❖ Sunbeds & umbrellas (free at the pool, with charge at the beach by an off-site 3rd party provider)
- ❖ Fitness groups
- ❖ Cretan themed nights (June-September)
- ❖ Basketball (free of charge)
- ❖ Table tennis (free of charge)
- ❖ Darts (free of charge)

- ❖ Billiard (on charge)
- ❖ Air hockey (on charge)

Guest policies

- ❖ Pets not allowed
- ❖ Accepted credit cards: Visa, MasterCard, American Express, Diners Club

Accommodation:

There are 230 rooms including Economy Standard Room Ground floor 20-23m², Superior Double Room 20-23 m², Quadruple Room 23-25m², Superior Double Room Sea View 20-23m², Double for Single Use 16-19m² and Family 2 Bedrooms 27-30 m².

Food and Beverages:

All Inclusive:

Operation hours: 10:00-23:00

Drinks 10:00-23:00 include national and international, alcoholic drinks (cocktails, long drinks, draught beer, local wine -white, rose and red- ouzo, raki, fruit juice, soft drinks, filter coffee, tea)

- Breakfast (07:00-10:15) continental buffet
- Lunch (12:00-14:00) buffet
- Dinner (19:00-21:00) buffet
- Lunch basket on request 1 day in advance until 20:00
- Early breakfast on request 1 day in advance until 20:00
- Snacks (10:00 – 17:30) are available at the pool/snack bar from June to September
- Souvlaki corner is available (18:00 – 22:30) from June to September.

Vegetarian menu available and gluten free products on request.

Dress code at dinnertime (smart casual -swimsuits are not allowed)

Disclaimer: Hotel management reserves the right to change facilities and services program at any time to accommodate weather, service or occupancy conditions. However, service and quality will be always maintained.

Furthermore, hotel management reserves the right to change offered services at any time according to Greek Government's Guidelines regarding Covid-19.

CHC MARILENA HOTEL – ROOMS' DESCRIPTION

Standard Facilities

- Individual air-conditioning/heating (free)
- Wi-Fi (free)
- Direct-dial telephone (on charge)
- Safety box (€1.50 charge per day)
- Satellite TV
- Mini fridge
- Bathtub/WC or shower/WC
- Hairdryer
- Bathroom amenities
- Bathroom telephone
- Balcony/terrace
- Iron/ironing board (on request)
- Wake-up service
- Cleaning 6 times per week
- Change of towels 7 times per week
- Change of linen 2 times per week

Economy Standard Room Ground floor 20-23m²

- One room with 2 twin beds
- Terrace
- On ground floor
- Suitable for 2 pax

Superior Double Room 20-23 m²

- One room with 2 twin beds and 1 sofa bed for the third pax only
- Suitable for 2 + 1 pax

Superior Double Room with sea view 20-23m²

- One room with 2 twin beds and 1 sofa bed
- Suitable for 2 pax

Quadruple Room 23-25 m²

- One room with 2 twin beds, 1 sofa bed and 1 folder bed
- Suitable for 2 + 2 pax or 3+1pax
- Open plan(one bedroom)

Double for Single Use 16-19 m²

- One room with 1 single bed
- Suitable for 1 pax

Family 2 Bedrooms 27-30 m²

- One room with 2 bedrooms separated by a door, 2 twin beds and 1 double bed
- Suitable for 4 pax
- 1 bathroom

ALL INCLUSIVE SERVICES 2024

MARILENA HOTEL

RESTAURANTS

All indoor public areas are non-smoking- All seating in restaurants is non smoking, except for outdoor terrace

Breakfast (07:00-10:15)

- At the **Main Theme Restaurant**: with outdoor terrace, indoor with air-conditioning
- Early continental breakfast (05.00-06.30) (On Request)
- Early breakfast and lunch basket upon reservation until 20: 00 on the previous night

Lunch (12.00 - 14.00).

- Buffet style with show cooking.
- Self Service for food and drinks: Red, white and rose house wine, water, beer and soft drinks.
- Wet clothing or uncovered swimwear is NOT allowed.

Snack Point (10:00 – 17:00 seasonal June-September): A wide range of snacks, sweet and salt crepes, sandwiches, burgers or hot dogs, is served at the Action ~~Pool~~ Snack Bar.

Souvlaki /Gyros corner : (18:00 – 22:30 Seasonal June-September) at the Action Snack bar

Dinner (19.00-21.00)

- At the **Main Theme Restaurant**: with outdoor terrace, indoor with air-conditioning
- Cold plates or cold buffet for late arrivals (No reservation required)

DRESS CODE by dinner time: Smart Casual (Swimwear NOT allowed)

Special Events Free of charge (Seasonal June – September)

Various theme nights on the pool area once a week.

BARS

Lobby Bar 17.30-01.00

Pool Bar at the Action pool's area 10.00-18.00

- Pool Bar is opened according to the weather conditions
- Drinks at the pool bar are served in plastic glasses, for safety reasons.

Beverages on extra charge

- Imported and Premium drinks such as red and black label whiskies, malt or bourbon whiskies, champagne, etc
- Fresh juices are also on extra charge.
- Special-blends coffee

PAY DEPARTMENTS

Bar (23.00-01.00)

In All Inclusive formula bars we serve (from **10:00 till 23:00**) a choice of local spirits, cocktails, long drinks, water, beers, local wine (red, white,rose),filter coffee/instant coffee, tea, soft drinks, fruit juices.

The hotel reserves the right to choose the brands of imported or local spirits, soft drinks, coffees, beers and water.

FAMILY'S FACILITIES

- Children under 12 years old at the pools must be under parents' supervision only
- Children's playground (under parents' supervision only)
- High chairs (Free of charge – No reservation required)
- Baby cots (Free of charge – Reservation is required)
- Rooms suitable for families
- Kettle in the room (only in Family room, upon request to other type of rooms)
- Milk warmers, Microwaves oven at the main restaurant (please contact the reception desk)

Services on extra charge

- 12- hour Room Service (upon request)
- Doctor on call all day
- Late check out (according to availability)
- Laundry Service (clothes returnable within 48 hours)
- Exchange
- Internet Corner
- Safe Deposit Box in the room

Activities free of charge

- Basket ball court
- Stretching exercises
- ~~Daily~~ Gymnastics Activities (June-September)
- Darts
- Table tennis

Wellness on Extra Charge

- Variety of treatments such as Massage, face treatments, coiffure, manicure – pedicure (External partner)

Sports & Activities on Extra Charge

- Billiards & Arcade games
- Near the area with extra charge
- Scuba diving (External partner)
- Diving lessons (External partner)
- Water Skiing (External partner)
- Banana boat, Pedaloes, Canoes
- Sunbeds and umbrellas by the public beach

Other services free of charge

- Reception open 24 hours
- Express check out service
- Sun beds & umbrellas at the pool (10.00-18.00) (**Reservations not applicable**)
- Luggage room
- Beach towels with deposit (Reception desk)
- Wi-Fi throughout the hotel premises including rooms

Other services free of charge

- Safe Deposit box in the room (1.50 EUR per day)
- Lockers in the luggage room

Disclaimer: Hotel management reserves the right to change the All-inclusive program, subject to weather, service or occupancy conditions. However, time table and service quality will be always maintained.

Check in time 15:00 pm
Check-out time 11:00 am