



CLUB REEF
RESORT
SHARM EL SHEIKH



Dear Valued Guest,
Welcome to Club Reef Resort Sharm El Sheikh...

On behalf of Club Reef team, we would like to express our greatest pleasure and delight in having you with us; we hope that our standard of service and facilities would be up to your expectations and meet your satisfaction. Our dedicated team is looking forward to make your stay enjoyable and unforgettable.
Please allow us to provide you with some important information about our resort.

Meals times at Alcazar Restaurant (Buffet service style): -

- Breakfast: 07:00 till 10:00
- Lunch: 12:30 till 14:30
- Dinner: 19:00 till 21:00

Ala Carte Restaurant: The guest can choose Ala Carte dinner once per stay between the following Two restaurants (reservation is needed- 01 day before from 10:00 till 13:00 with the guest relation)

Layla Restaurant: on (Saturday-Sunday-Tuesday-Wednesday)
Choosing from a selected menu:

-Sea Food Menu or Burger or Mix Grill Menu

Arak Pub: on (Monday- Thursday)
-Italian Pizza Menu

Snacks times: -

- Late Breakfast: 10:00 till 11:30 - (At Beach)
- Slices pizza of the day: 11:30 till 13:00 - (At Beach)
- Pizza: 13:00 till 14:30 - (At Beach) - Served on the table - Not for take away
- Variable Snacks: 15:00 till 17:00

Bars services times: -

- Serbal Bar: 24 hours - (from 23:00 till 09:00 - alcohol Extra charge)
- Tiran Bar: 09:00 till 17:00 (nonalcoholic)
- Mezaj Bar: 09:00 till 17:00

***01 bottle of water per pax daily in the room.**

* Your All-Inclusive concept starts from 14:00 pm on your arrival day and ends at 12:00 pm on your departure day. All soft drinks and local alcoholic beverages are included in your package and served in glasses.

* Soft All-Inclusive services are offered the same previous services except alcoholic beverages, it will be charged extra.

Services:

- * **WI-FI** is available free of charge at lobby.
- * **Beach & Pools** available from 08:00 till 17:00.
- * **Laundry** services is extra charge, kindly check the price list at your room
- * **Doctor** is Available 24 hours if needed with **extra charge**, please contact the Reception by dialing "0"

Other services:

* SPA center & Billiard / Hotel Doctor / Taxi Services / Room Service / Diving Center. (**extra charge**)

Notes:

- Check in time 14.00 pm., Check out time 12.00 pm.
- Late Check-out (Subject to Hotel Availability) costs **50 EURO** per room until 18:00
- Safe deposit box is provided in your room free of charge. The hotel can't be held liable for any values left outside the safe box.
- The hotel can't be held liable for any personal belongs left unattended in public area.
- Bringing food and/or beverage items from outside to the hotel is not allowed.
- A missing/lost room key will be charged with **10 EURO** directly to your room bill.
- A missing/lost towel card or towel will be charged with **10 EURO** directly to your room bill.
- Any damages in the room will be charged to your room bill.
- Due to security reasons outside visitors need the approval of the management for entering the hotel facilities. The management has the right to refuse the permission.
- The hotel has the right to stop serving alcoholic drinks to intoxicated guests, and the minimum permissible age is 18 years.
- According to hygiene standards, swim in the pools only with swimwear.
- Swimming of children under age of 12 must be under Parental supervision all the time, and is a must to wear arm floating or swimming ring.
- Reservation of sun beds is not allowed and the hotel reserves the right to remove any towels and personal belongings left unattended for more than 30 Min to be held by Lost and Found.
- No Smoking inside the room and allowed on the room's terrace.
- Please wear the bracelet on your wrist at all times to avoid any misunderstanding at hotel outlets.
- No cash policy at the bars and restaurant, Payment is made at the reception desk at the end of your stay during check out.

For any further assistance during your stay, please contact the reception by dialing "0"
We wish you a comfortable, pleasant and enjoyable stay in our Resort.
Resort Management