

## HOTEL FACT SHEET

SUMMER 2024

Hotel name:	Club Mermaid Village	
Hotel star rating:		4
Hotel's total area (how many square meters?):		13000
Address of the Hotel:	Turkler Mahallesi Kargicayi Sokak No:10 Alanya/Antalya	
Name of the nearest town (administrative		
center), distance to it:	Alanya - 16km	
Name of the nearest airport, distance to it:	Alanya Gazipasa Airport 60km	
Year of construction:	1999	
Year of last renovation:	2022	
·		
Please state all meal plans according to the		
contract (BB, HB, FB, AI, UAI, others):	AI	
Check-in:	14:00	
Charle aut.	11.00	

CHECK III.	11.00
Check-out:	11:00
•	

	currency	
Deposit on arrival	in the contract	per night
		per stay

UNITS	How many units?	How many floors?
Main building	95	5
Bungalow		
Villa		

Anex building		
Others	117	3

Credit cards accepted	accepted/not accepted	Comments
Visa	yes	
MasterCard	yes	
Diners	no	
AmEx	no	
Others cc	no	

Contact information		
Phone number	0090 242 5376470-71	
Fax number	0090 242 5376469	
E-mail	mermaid@clubmermaid.com	
Web address	<u>www.clubmermaid.com</u>	

CHILDREN	YES/NO	FREE/EXTRA	Comments
Baby chairs in the restaurants	yes	free	
Baby cots in the rooms	yes	free	
Baby carriage	yes	extra	
Baby sitter	no		
Kid's pools			
	yes		2 outdoors
Mini club	yes		
		Free	
Junior club	no		

Maxi club	no		
Kids animation	no		
Mini disco	yes		
Working hours			21:00-21:30 (+- 30 min)
Children's playground	yes	free	
Children's menu / buffet in the restaurants	no		
Children's restaurant	no		
Other			

SPECIFICATIONS	YES/NO	FREE/EXTRA	Comments
Handicapped rooms	yes		standard rooms
Wheelchairs	yes	extra	
Pets	no		
Smoking / Non smoking rooms	yes		all non smoking
Smoking zone	no		
Non smoking hotel	no		
Gipoallergenic rooms	no		
Adults only	no		
Others (max. 300 simbols)			•

HOLIDAY TYPE	YES/NO
Family Friendly	yes
For Young People	
For Couples	yes
Sport Holidays	no
Aquapark / Slides	yes
SPA & Wellness	yes

SERVICIES	YES/NO	FREE/EXTRA
Currency exchange	yes	
Doctor	yes	extra
Laundry	yes	extra
Car rent	yes	extra
Internet salon / coner	no	
Wi-Fi access (lobby)	yes	extra
(rooms and by the pool)	extra	
Parking	yes	free
Garage	no	
Hairdressing salon	yes	extra
Library	no	
Safebox in rooms	yes	extra
Shops	yes	extra
Amphiteather	yes	
Conference / meeting rooms	yes	free
Bus to the city center (public)	yes	extra
Shuttle bus to the beach	yes	

Swimming pools:	YES/NO	FREE/EXTRA	Comments, Size in sq. m, Working hours	number	inc. for adults:	inc. for children:
outdoor swimming pools	yes	free	9 am - 6 pm	2	2	2
including outdoor swimming pools heating	no	free				0
indoor swimming pools	yes	free	9 am - 6 pm	1	1	
indoor swimming pools heating	no					
Water slides /Aquapark:						
Is there an aquapark at the Hotel?	no					
Are there water slides at the Hotel?	yes	free	4 hrs a day	4		

Main pool heating 15.03.2025 \_ 31 .05.2025 And 01.10.2025 \_ 30.11.2025

Main pool cooling 05.07.2025 \_ 25.08.2025

Childeren pool heating

15.03.2025 \_ 31 .05.2025 And 01.10.2025 \_ 30.11. 2025

RESTAURANTS	NAME	CUISINE	HOURS	FREE/EXTR A	Maximum pax	Outdoor / Indoor
Main restaurant	Main Restaurant	World Cuisine	08:00- 10:00 12:30-14:00 18:30- 20:30 (+/- 30 min)	free		outdoor &indoor
Children's Restaurant						
A'la carte restaurant						

## **WE DO NOT HAVE GLUTEEN FREE OR VEGAN MENU**

BARS	NAME	CUISINE	HOURS	FREE/EXTR A
Beach bar	beach bar		10:00- 18:00	
Pool bar	pool bar		10:00 -18 :00	
Lobby bar	lobby bar		10:00 - 02:00	
Shisha bar				extra

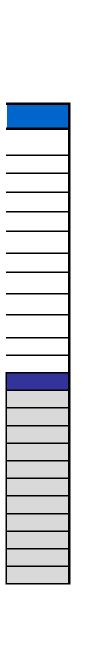
ALL INCLUSIVE CONCEPT						
	restaurants /bars	time when this	is reservation	FREE/EXTR		
	names	meal is available	needed?	A		
Breakfast	Main Restaurant	08:00 - 10:00	no	free		
Lunch	Main Restaurant	12:30 - 14:00	no	free		
Coffee and cakes	Pool Bar	16:00- 17:00	no	free		
		18:30 - 20:30 (+-				
Dinner	Main Restaurant	30 min )	no	free		
Night soup		23:00-00:00				
Snacks	Beach Bar	11:30 -15:00	no	free		
Snacks	Pool Bar	11:30 -15:00	no	free		
Ice cream	Pool Bar	15:00 -16:00	no	free		
Fresh juices	Lobby Bar	10:00 -02:00	no	extra		
Soft drinks	Lobby Bar & Pool Bar	10:00 - 23:00	no	free		
Local alcohol	Lobby Bar	10:00 - 23:00	no	free		
Imported alcohol	Lobby Bar	10:00 - 02:00	no	extra		
AI concept is valid within follo	wing hours:	10:00 - 23:00				

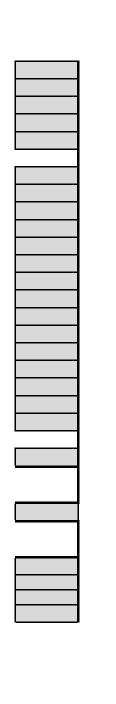
s mini bar included into AI concept?	yes		
f yes, write down the content of mini bar:	A bottle of wat	er and mineral waters	
How often is mini bar refilled?	Just when Che	cked in	
The drinks /food which are no	ot included into All In	clusive Concept:	

HOTEL:	
	212

	STA	NDART	FA	MILY1	FA	MILY2	
total number of rooms of this type in hotel	163		22		21		
main building /anex /bungalow	Main build	ing and blocks	Е	Blocks	В	locks	
are there connection rooms of this type?		no					
Room view (SV, PV, GV)?	PV	,GV,RV	F	PV,GV	PV,	,GV,RV	
Size in square meters		28		50		105	
Maximum pax		3+1		4+0		6	
How many rooms does it consist of?		0		1+1		2+1	
Is there a door between rooms?	no			yes		yes	
Is there a living room?	no		yes		yes		
How many bedrooms?	1		1		2		
How many bathrooms?		1		1		2	
Is there any other areas in the room?	ba	alcony	balcony		balcony		
In the Room	YES/NO	Comments	YES/NO	Comments	YES/NO	Comments	
Shower only	yes		yes		yes		
Bathrobe	no		no		no		
Slippers	no		no		no		
Hair dryer	yes		yes		yes		
jacuzzi	no		no		no		
private sauna / hammam	no		no		no		
Is there a private pool?	no		no		no		
kitchennete	no		no		no		
microwave	no		no		no		
dishwasher	no		no		no		
Central air conditioning	no		no		no		

Individual air conditioning	no		no		no	
Split air conditioning	yes		yes		yes	
Fun	no		no		no	
Pay-TV	no		no		no	
TV	yes	free	yes	free	yes	free
Are there any Music channels?	yes		yes		yes	
DVD Player	no		no		no	
Direct phone	yes	extra	yes	extra	yes	extra
Tea kettle	no		yes	free	yes	free
Tea, coffee, sugar	no		yes	free	yes	free
Coffeemaker Nespresso	no		no		no	
Wi-Fi	yes	extra	yes	extra	yes	extra
LAN (cabel)	no		no		no	
Room safe box	yes	extra	yes	extra	yes	extra
Balcony	yes		yes		yes	
Terrace	no		no		yes	
Carpet floor	no		no		no	
Ceramic tile	yes		yes		yes	
Wood floor	no		no		no	
Room cleaning	yes		yes		yes	
How many times a week		7		7		7
Bed linen change	yes		yes		yes	
How many times a week	ever	ry 3 days	ever	ry 3 days	ever	ry 3 days
Towels change	yes		yes		yes	
How many times a week	ever	y 2 days	ever	y 2 days	ever	y 2 days
Mini bar	yes		yes		yes	
Refrigerator (empty)	no		no		no	
Iron, ironing board	no		no		no	
Room service	no		no		no	





ACTIVITIES & ENTERTAINMENT	YES/NO	FREE/EXTRA	Comments	number
Gym	no			
Turkish bath	yes	free	service is extra	
Steam Bath	yes	free	specific times	
Sauna	yes	free	specific times	
Jacuzzi	no			
Massage	yes	extra		
Aerobics	no			
Aqua aerobics	yes	free		
Water polo	yes	free		
Animation	yes	free		
Tennis courts	no			
Lightning of tennis courts	no			
Tennis equipment	no			
Table tennis	yes	free		
Squash	no			
Basketball	no			
Football field	no			
Mini football	yes	free		
Archery	no			
Golf	no			
Mini golf	no			
Horse riding	no			
Bowling	no			
Darts	yes	free		
Billard	yes	extra		
Boccha	no			
Game room /zone (chess, checkers,				
etc.)	no			
Children slots / video games	no			
baby-foot (kicker)	no			
Beach football	no			
Beach volley	no			
Water ski	yes	extra		
Surfing	yes	extra		
Canoe	yes	extra		
Catamaran	no			
Jet-ski	yes	extra		

Bananasailing	yes	extra	
Parachute	yes	extra	
Diving	yes	extra	
Disco	no		
Night club	no		night club tours to Alanya and Konaklı
Live music	no		
Cinema	no		
Bicycle rent	yes	extra	
Casino	no		
Others			

BEACH	YES/NO	FREE/EXTRA	Comments
1st line (sea shore)	yes		
Hotel's private beach	yes		
Public beach	no		
Road between Hotel and beach	yes		
Underground pass between Hotel			
and beach	yes		
sandy Beach	no		
pebble	no		
sandy-pebble	yes		
platform / pier	no		
Shuttle bus to the beach	yes		every 45 mins
How many times a day?			6
Distance from the Hotel to the			
beach	600m		
Beach towels	yes	extra	
Beach umbrella	yes	free	
Beach mattress	yes	free	
Beach chaise lounge	yes	free	