

**HOTEL FACT SHEET****SUMMER****2024**Hotel name: **Club Mermaid Village**

Hotel star rating: 4

Hotel's total area (how many square meters?): 13000

Address of the Hotel: Turkler Mahallesi Kargicayi Sokak No:10 Alanya/Antalya

Name of the nearest town (administrative center), distance to it: Alanya - 16km

Name of the nearest airport, distance to it: Alanya Gazipasa Airport 60km

Year of construction: 1999

Year of last renovation: 2022

Please state all meal plans according to the contract (BB, HB, FB, AI, UAI, others): AI

Check-in: 14:00

Check-out: 11:00

Deposit on arrival**currency**

in the contract

per night

per stay

UNITS**How many
units?****How many floors?**

Main building

95

5

Bungalow

Villa

Anex building		
Others	117	3

Credit cards accepted	accepted / not accepted	Comments
Visa	yes	
MasterCard	yes	
Diners	no	
AmEx	no	
Others cc	no	

Contact information	
Phone number	0090 242 5376470-71
Fax number	0090 242 5376469
E-mail	mermaid@clubmermaid.com
Web address	www.clubmermaid.com

CHILDREN	YES/NO	FREE/EXTRA	Comments
Baby chairs in the restaurants	yes	free	
Baby cots in the rooms	yes	free	
Baby carriage	yes	extra	
Baby sitter	no		
Kid's pools			
	yes		2 outdoors
Mini club	yes		
		Free	
Junior club	no		

Maxi club	no		
Kids animation	no		
Mini disco	yes		
Working hours			21:00-21:30 (+- 30 min)
Children's playground	yes	free	
Children's menu / buffet in the restaurants	no		
Children's restaurant	no		
Other			

SPECIFICATIONS	YES/NO	FREE/EXTRA	Comments
Handicapped rooms	yes		standard rooms
Wheelchairs	yes	extra	
Pets	no		
Smoking / Non smoking rooms	yes		all non smoking
Smoking zone	no		
Non smoking hotel	no		
Gipoallergenic rooms	no		
Adults only	no		
Others (max. 300 simbols)			

HOLIDAY TYPE	YES/NO
Family Friendly	yes
For Young People	
For Couples	yes
Sport Holidays	no
Aquapark / Slides	yes
SPA & Wellness	yes

SERVICIES	YES/NO	FREE/EXTRA
Currency exchange	yes	
Doctor	yes	extra
Laundry	yes	extra
Car rent	yes	extra
Internet salon / coner	no	
Wi-Fi access (lobby)	yes	extra
(rooms and by the pool)	extra	
Parking	yes	free
Garage	no	
Hairdressing salon	yes	extra
Library	no	
Safebox in rooms	yes	extra
Shops	yes	extra
Amphiteather	yes	
Conference / meeting rooms	yes	free
Bus to the city center (public)	yes	extra
Shuttle bus to the beach	yes	

Swimming pools:	YES/NO	FREE/EXTRA	Comments, Size in sq. m, Working hours	number	inc. for adults:	inc. for children:
outdoor swimming pools	yes	free	9 am - 6 pm	2	2	2
including outdoor swimming pools heating	no	free				0
indoor swimming pools	yes	free	9 am - 6 pm	1	1	
indoor swimming pools heating	no					
Water slides / Aquapark:						
Is there an aquapark at the Hotel?	no					
Are there water slides at the Hotel?	yes	free	4 hrs a day	4		

Main pool heating

15.03.2025 _ 31 .05.2025 And 01.10.2025 _ 30.11.2025

Main pool cooling

05.07.2025 _ 25.08.2025

Childeren pool heating

15.03.2025 _ 31 .05.2025 And 01.10.2025 _ 30.11. 2025

RESTAURANTS	NAME	CUISINE	HOURS	FREE/EXTRA	Maximum pax	Outdoor / Indoor
Main restaurant	Main Restaurant	World Cuisine	08:00- 10:00 12:30-14:00 18:30- 20:30 (+/- 30 min)	free	550	outdoor & indoor
Children's Restaurant						
A'la carte restaurant						

WE DO NOT HAVE GLUTEN FREE OR VEGAN MENU

BARS	NAME	CUISINE	HOURS	FREE/EXTRA
Beach bar	beach bar		10:00- 18:00	
Pool bar	pool bar		10:00 -18 :00	
Lobby bar	lobby bar		10:00 - 02:00	
Shisha bar				extra

ALL INCLUSIVE CONCEPT				
	restaurants /bars names	time when this meal is available	is reservation needed?	FREE/EXTRA
Breakfast	Main Restaurant	08:00 - 10:00	no	free
Lunch	Main Restaurant	12:30 - 14:00	no	free
Coffee and cakes	Pool Bar	16:00- 17:00	no	free
Dinner	Main Restaurant	18:30 - 20:30 (+- 30 min)	no	free
Night soup		23:00-00:00		
Snacks	Beach Bar	11:30 -15:00	no	free
Snacks	Pool Bar	11:30 -15:00	no	free
Ice cream	Pool Bar	15:00 -16:00	no	free
Fresh juices	Lobby Bar	10:00 -02:00	no	extra
Soft drinks	Lobby Bar & Pool Bar	10:00 - 23:00	no	free
Local alcohol	Lobby Bar	10:00 - 23:00	no	free
Imported alcohol	Lobby Bar	10:00 - 02:00	no	extra
AI concept is valid within following hours:		10:00 - 23:00		

Is mini bar included into AI concept?	yes	
If yes, write down the content of mini bar:	A bottle of water and mineral waters	
How often is mini bar refilled?	Just when Checked in	
The drinks /food which are not included into All Inclusive Concept:		
Imported Alcohols, Fresh Juices, Cocktails, Turkish Coffee, Bottle of water		

HOTEL:**212**

	STANDART		FAMILY1		FAMILY2		
total number of rooms of this type in hotel	163		22		21		
main building /anex /bungalow	Main building and blocks		Blocks		Blocks		
are there connection rooms of this type?	no						
Room view (SV, PV, GV)?	PV,GV,RV		PV,GV		PV,GV,RV		
Size in square meters	28		50		105		
Maximum pax	3+1		4+0		6		
How many rooms does it consist of?	0		1+1		2+1		
Is there a door between rooms?	no		yes		yes		
Is there a living room?	no		yes		yes		
How many bedrooms?	1		1		2		
How many bathrooms?	1		1		2		
Is there any other areas in the room?	balcony		balcony		balcony		
In the Room	YES/NO	Comments	YES/NO	Comments	YES/NO	Comments	
Shower only	yes		yes		yes		
Bathrobe	no		no		no		
Slippers	no		no		no		
Hair dryer	yes		yes		yes		
jacuzzi	no		no		no		
private sauna / hammam	no		no		no		
Is there a private pool?	no		no		no		
kitchennete	no		no		no		
microwave	no		no		no		
dishwasher	no		no		no		
Central air conditioning	no		no		no		

Individual air conditioning	no		no		no		
Split air conditioning	yes		yes		yes		
Fun	no		no		no		
Pay-TV	no		no		no		
TV	yes	free	yes	free	yes	free	
Are there any Music channels?	yes		yes		yes		
DVD Player	no		no		no		
Direct phone	yes	extra	yes	extra	yes	extra	
Tea kettle	no		yes	free	yes	free	
Tea, coffee, sugar	no		yes	free	yes	free	
Coffeemaker Nespresso	no		no		no		
Wi-Fi	yes	extra	yes	extra	yes	extra	
LAN (cabel)	no		no		no		
Room safe box	yes	extra	yes	extra	yes	extra	
Balcony	yes		yes		yes		
Terrace	no		no		yes		
Carpet floor	no		no		no		
Ceramic tile	yes		yes		yes		
Wood floor	no		no		no		
Room cleaning	yes		yes		yes		
How many times a week		7		7		7	
Bed linen change	yes		yes		yes		
How many times a week		every 3 days		every 3 days		every 3 days	
Towels change	yes		yes		yes		
How many times a week		every 2 days		every 2 days		every 2 days	
Mini bar	yes		yes		yes		
Refrigerator (empty)	no		no		no		
Iron, ironing board	no		no		no		
Room service	no		no		no		

[illegible]



ACTIVITIES & ENTERTAINMENT	YES/NO	FREE/EXTRA	Comments	number
Gym	no			
Turkish bath	yes	free	service is extra	
Steam Bath	yes	free	specific times	
Sauna	yes	free	specific times	
Jacuzzi	no			
Massage	yes	extra		
Aerobics	no			
Aqua aerobics	yes	free		
Water polo	yes	free		
Animation	yes	free		
Tennis courts	no			
Lightning of tennis courts	no			
Tennis equipment	no			
Table tennis	yes	free		
Squash	no			
Basketball	no			
Football field	no			
Mini football	yes	free		
Archery	no			
Golf	no			
Mini golf	no			
Horse riding	no			
Bowling	no			
Darts	yes	free		
Billard	yes	extra		
Boccha	no			
Game room /zone (chess, checkers, etc.)	no			
Children slots / video games	no			
baby-foot (kicker)	no			
Beach football	no			
Beach volley	no			
Water ski	yes	extra		
Surfing	yes	extra		
Canoe	yes	extra		
Catamaran	no			
Jet-ski	yes	extra		

Bananasailing	yes	extra		
Parachute	yes	extra		
Diving	yes	extra		
Disco	no			
Night club	no		night club tours to Alanya and Konaklı	
Live music	no			
Cinema	no			
Bicycle rent	yes	extra		
Casino	no			
Others				

BEACH	YES/NO	FREE/EXTRA	Comments
1st line (sea shore)	yes		
Hotel's private beach	yes		
Public beach	no		
Road between Hotel and beach	yes		
Underground pass between Hotel and beach	yes		
sandy Beach	no		
pebble	no		
sandy-pebble	yes		
platform / pier	no		
Shuttle bus to the beach	yes		every 45 mins
How many times a day?	6		
Distance from the Hotel to the beach	600m		
Beach towels	yes	extra	
Beach umbrella	yes	free	
Beach mattress	yes	free	
Beach chaise lounge	yes	free	